



JOB TITLE: Field Application Engineer

DEPARTMENT: Customer Support

REPORTS TO: V.P. of Customer Support

SUMMARY: The Field Applications Engineer relies on experience and judgment to plan and accomplish goals. Performs a variety of tasks, to include duplication of customer complaints and failures, be able to pass information to internal engineering when required and be able to work under general supervision.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

- Provide feedback to aid in the design and development of equipment and systems, also assists with integration of existing systems to fulfill the needs of customers.
- Act as the technical liaison to support the sales team and their efforts.
- Provide training to customers.
- Performs variety of tasks, to include duplication of customer complaints and failures.
- Ability to occasionally work offset hours to work with customers.
- Respond to customer queries with accurate responses in a timely manner.
- Become the Subject Matter Expert (SME) for Quake Products and Quake designed products.
- Occasional travel will be required.

QUALIFICATIONS:

- Well-rounded in hardware and software.
- C programming skill set with emphasis on custom applications
- Linux Programming with emphasis on application development
- Familiarity with RS-232, CAN, DIO, ADC
- Bachelor's Degree in Electrical Engineering or Computer Science
- 3-5 years of experience in the field or in a related area is preferred.

Estimated base salary range: \$85,000.00 - \$105,000.00 annually. Compensation decisions may vary depending on multiple factors, including location, role, job-related knowledge, skills, relevant education, and experience within the industry. We are proud to be an equal opportunity employer. Quake provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws. This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.